



**Job description: Spa Receptionist & Massage or Beauty Therapist (m/w/d).**

**About Ashoka Ayurveda:**

Ashoka is the Sanskrit word for “free from worry”. Someone who is ashoka is free enough to give pleasure to others. Ashoka is being, knowledge and bliss. That’s why we chose this name, because our guests have been experiencing joy and happiness with our treatments and our care since 2007. Our spas and treatment centres are found in unique and beautiful locations. They specialise in the 5 elements of nature, traditional knowledge, teaching, and healing. To achieve our goal of rediscovering the true nature of our self, we work with the ancient healing art of Ayurveda. Holistic wellness in synchronisation with lifestyle-enhancing, fun, and complementary aids is available to all who want to imbue their lives with happiness and peace.

**Professional requirements:**

You are a warm and friendly host

You have at least 2 years of professional experience in the hotel spa area as a receptionist; Possibly further training in the area of beauty & massage is an advantage

You have good communication and team skills

You can inspire our guests with excellent customer service, inform them about the current offer and advise accordingly

You work independently and reliably, with high quality standards

You have a sense of responsibility, neatness and accuracy

On days with a high number of guests, you can work calmly and are resilient

Language skills: English (fluent spoken and written); German & Portuguese as well as other languages are beneficial

**Your tasks:**

Communication and emanation of the Ashoka philosophy

Welcoming and looking after our guests in the wellness area

Advice to our guests regarding possible treatments and sales products

Creating a pleasant atmosphere for the guest, before and after the treatment

Reception services and instruction of other colleagues in reception tasks

Booking of treatments and vouchers

Coordination of therapists and yoga teachers



Assistance with checking incoming and outgoing goods (stock control)

Ensuring order and cleanliness

Replenishment of towels, bathrobes and other consumables

Opening and closing of the SPA

Switching the saunas and other technical systems on and off

**We offer:**

An attractive location that combines work and relaxation

Personal career plan and numerous development and training opportunities

Fixed-term employment contract with the option of a long-term, open-ended contract

Performance-related wages

If necessary, support in finding accommodation

Working clothes

Discounts in all Ashoka locations and the associated hotels

Highly qualified and nice colleagues

Exciting and varied working environment due to the large number of restaurants and event options

**Carlos Camacho is your direct contact:**

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We look forward to you and your application.

Warm regards

Birgit Moukom & the Ashoka Ayurveda team